

Gault's Plaza Cleaners & Laundromat

Quality Cleaning
Since 1922

855 Coshocton Road
Mt. Vernon Shopping Plaza
Mt. Vernon, Ohio 43050
(614) 393-2831
Larry & Jim Gault - Owners

- Drycleaning
- Full Drapery Service
- Wedding Gowns
- Shirt Laundry

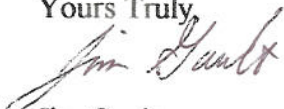
Dear Doug,

I just wanted to take a moment to let you know how very positive my experience has been in dealing with you and your staff at Teeters. The decision for Debbie and I to invest in new equipment was not an easy one. But deciding on a product line and supplier was a no-brainer. From the minute you walked in the door, I knew that I was dealing with someone who truly cared about our success. Your marketing ideas have been very helpful. Your staff has always been helpful, and courteous. The machines speak for themselves!

It's been almost a year and a half since we installed the first four 25 lb Express machines. From the very start we knew that we had done the right thing. They do exactly what you said they would. A shorter wash cycle, 200G extract, less water and electric consumption, and Happy Customers! My customers come up to me and tell me how pleased they are. And let me say that a person can say anything just to make you feel good, but the proof is in the coin box. They are flocking to the Express washers. So much so that as you know we added two more 25 lb express and two big 40 lb express machines this spring! The 40's are now our most popular machines.

Debbie and I are very happy. We thank you for your honesty, fairness, and a level of service that we haven't seen in a long time.

Yours Truly,



Jim Gault
Gault's Plaza Cleaners and Laundromat