

May 1, 2006

Doug Grise
Teeters Products
125 E. Second Street
Fletcher, OH 45326

Dear Mr. Grise:

I purchased four Dexter 45 lb. and five 25 lb. Express Washers a little less than 5 months ago. I thought I would give you my take on these machines.

I must say I was fed up with all the hype and exaggerated claims that I heard when I started looking for new equipment. I have found from past experiences that most don't live up to their advertising...so it was with considerable doubt that yours could be as good as you and your literature made them sound. Things like extracting at a force of 200 G, cutting dry time by half, increasing profit margins. You know, the usual mumbo jumbo that comes from you sales guys.

So, can you image my surprise and utter delight when the Dexter machines turned out to be better than your enthusiastic endorsements. After just one week, I knew without a doubt that I had made the right decision when I decided to go with you guys and buy Dexter.

And you know, it does extract at 200 G, it did cut dry time in half, and best of all- it did increase profits. One more thing, the customers love'em.

Terry Crunk
Aunt Bee's Launderette
Owner